

Synopsis

Accomplished author and national speaker, Andrew J. DuBrin brings his expertise of Human Relations and Business Psychology to this exciting eleventh edition. Focusing on today's work environment, HUMAN RELATIONS: INTERPERSONAL JOB-ORIENTED SKILLS takes a two-pronged approach that improves interpersonal skills by first presenting basic concepts and then by featuring a heavy component of skill development and self-assessment. This edition features a new chapter on interpersonal skills for the digital world and fresh cases, exercises and skill builders that prepare students for today's business environment.

Book Information

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